

Bob Joondeph, Chair
Nancy J. Altman
Jagadeesh Gokhale
Kim Hildred

Claire Green, Staff Director



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Board Meeting Public Minutes May 19-20, 2022¹

Location: Held Virtually

Time: 10:00 am – 5:30 pm EST

Board Members: **Bob Joondeph**, Chair
Nancy Altman, Member
Jagadeesh Gokhale, Member
Kim Hildred, Member

Board Staff: **Claire Green**, Staff Director
Sunny Bick, Management Analyst
Diane Brandt, Research Director
Cheri Cannon, General Counsel
Pamela Crawford, Senior Advisor
Bethel Dejene, Management Officer
Paul Frazier, Systems Engineer
Conway Reinders, Lead Policy Analyst
Jenn Rigger, Senior Advisor
Omar Shalabi, Policy Analyst
Emma Tatem, Lead Policy Analyst

Day One

10 am – 5:30 pm Executive Session

¹ Board approved on 6/30/22.

Day Two

10 am – 12:00 pm Executive Session

1:00 – 2:30 pm [Researching and Evaluating Equitable Access to Social Security Programs](#)

Session attendance: 115 participants

The Board hosted a public session with **Professors Pamela Herd** and **Sebastian Jilke** on how research about people’s experience with Social Security can improve government services, particularly for people who encounter barriers to access. As Social Security begins implementing its equity plan and research agenda, Herd and Jilke discussed:

- The implications of administrative-survey data linkages
- Administrative burdens people experience accessing Supplemental Security Income (SSI)
- Applying and testing behavioral insights around mailers and third-party outreach

Herd is a Professor at Georgetown’s McCourt School of Public Policy and co-author of Administrative Burden. Herd’s research focuses on health, aging, and policy. Jilke is an Associate Professor at the McCourt School and also works with the GSA’s Office of Evaluation Sciences, where he helps develop and implement randomized controlled trials.

The slides presented during this session are available [here](#).

2:30 – 5:30 pm Executive Session

I certify the public meeting minutes’ accuracy for the Social Security Advisory Board’s May 19-20, 2022, meeting.



Bob Joondeph, Chair

June 30, 2022
Date