Welcome  
Virginia Reno/Marianna LaCanfora, DCRDP

Overview of Symposium Activities  
Kleo Debelius, OISP

10:10am - 12:00pm  
**Historical, Legal, Policy Perspective**

Legislative History  
Dana Vander Veen, OLCA

Demographic Overview  
John Jankowski, ORES

Capability and Payee Selection  
Ann-Maria Beard and Angela Hood, OISP

Monitoring Payees  
*Annual Accounting*  
Paul Sapia, OISP, Lisa Rayo, OGC

*Monitoring Site Reviews*  
Shirleeta Stanton, OISP

12:00pm  
Lunch

1:00pm - 1:30pm  
Monitoring Site Reviews: Predictive Modeling  
Dan Zabronsky, OQI

1:30pm - 2:00pm  
**Operational Perspective**

Impact of Representative Payee Workloads  
Lori Vandeventer, OPSOS

2:00pm to 3:00pm  
**Systems Perspective**

Demonstrations of Representative Payee Systems  
Rafael Moya, Frank Elliott, Pam Van Der Meulen, Padma Nibhanupudy, OASSIS

♦ Representative Payee System (RPS)  
♦ Electronic Representative Payee System (eRPS) Misuse  
♦ Electronic Representative Payee Accounting (eRPA) System