



Office of the Inspector General

SOCIAL SECURITY ADMINISTRATION

Social Security Advisory Board Meeting - February 23, 2015
(Follow-up Questions)

Question Regarding Return on Investment (ROI) Information for Integrity Related Activities.

Below is the available information related to:

Medicare Non-Utilization Project,
Centenarian Project,
Cooperative Disability Investigations, and
Continuing Disability Reviews

We did not have ROI information available for Predictive Analytics or the Death Master File.

Medicare Non-Utilization Project (MNUP):

We found SSA data, as follows: of the 2,823 completed MNUP cases, SSA has identified 450 individuals who were deceased. Of the completed (deceased) cases, the total amount of erroneous payments is \$28,437,708.

SSA MNUP Website: <http://sfapp.sf.ad.ssa.gov/mnup/Report.aspx>.

Centenarian Project:

Of the 1,039 completed Centenarian cases, SSA has identified 140 who were deceased. Of the completed (deceased) cases, the total amount of erroneous payments is \$7,335,723.

SSA Centenarian Project Website: <http://sfapp.sf.ad.ssa.gov/Centenarian/Report.aspx>.

Cooperative Disability Investigations (CDI) Program:

In the last IG Statement, we noted that since the CDI program's inception in FY 1997, its efforts have resulted in \$2.8 billion in projected savings to the Disability Insurance and Supplemental Security Income programs as well as \$1.9 billion in projected savings to non-SSA programs. Also, we stated that available data indicate that SSA saves about \$10 for every \$1 spent on CDRs, including Medicare and Medicaid program effects. The fiscal year 2014 Return On Investment (ROI) for the CDI program was 15:1, down slightly from the 16:1 ROI in fiscal year 2013, due to added costs related to expansion efforts.

Continuing Disability Reviews:

For FYs 2015 and 2016, SSA estimates CDRs conducted in each of those years will yield net Federal program savings over the next 10 years of roughly \$9 on average per \$1 budgeted for dedicated program integrity funding, including OASDI, SSI, Medicare, and Medicaid program effects.

Similarly, SSA estimates that redeterminations conducted in each of FY s 2015 and 2016 will yield a return on investment of about \$4 on average of net Federal program savings over 10 years per \$1 budgeted for dedicated program integrity funding, including SSI and Medicaid program effects.

Click link for CDR ROI calculated by SSA Actuary - page 1 third paragraph.

\\s239a51\Control_System\PROD\TempDocs\253490\FY 2012_CDR Report_issued10-23-2014.pdf.

Questions Related to High Allowance ALJ Report.

How many of the decisions we questioned were OTR versus hearings? Do we know?

- Of the 262 cases for which we were able to determine the hearing type (we found no documentation for 28 cases), 80 (**30.5 percent**) were OTR decisions.

In coming up with our estimate, did we take into account that some beneficiaries will file a new claim and come back on the rolls? Specifically, did we adjust our estimate for appeals that will put some of the beneficiaries back on the rolls?

- We did not adjust our estimate to account for individuals who may return to the rolls. We asked SSA for some sort of return rate (actuaries and others) and did not find any data that could speak to this matter. However, we are currently conducting work on a new audit - ***Subsequent Events Related to Denied Claimants*** (A-12-15-15020) - which should be able to speak to the rate at which claimants return to the rolls.

The attached document summarizes our findings related to claimants experiencing pop ups during their online internet claims transactions.



**Fact Sheet-Online
Claim Pop-Ups**