

MEMORANDUM

To: Social Security Advisory Board
Subject: Biography of Nancy A. Berryhill, Deputy Commissioner for Operations
Date: January 8, 2015



Nancy A. Berryhill became Deputy Commissioner for Operations in July 2013. Prior to that, Nancy was the Regional Commissioner for the Social Security Administration's Chicago Region since March 3, 2011, and the Regional Commissioner for the Social Security Administration's Denver Region since January 2006. While in the Denver Region, Nancy developed numerous innovative agency solutions such as video service delivery, use of webinars, and the first American Indian outreach guide.

Nancy began her career with the Social Security Administration as a student employee. Throughout her distinguished career with Social Security, she has held many positions including Service Representative, Claims Representative, Operations Supervisor, District Manager, Area Director for the State of Illinois and Deputy Regional Commissioner in Denver.

Nancy was selected to the Senior Executive Service Program in October 2002 and completed her program in October 2003 when she was appointed to the Senior Executive Service. As part of her SES assignments, Nancy worked for the Department of Homeland Security and in the Office of the Commissioner of the Social Security Administration.

A native of Chicago, Illinois, Nancy obtained her degree in Computer Science at the Control Data Institute in Chicago. Nancy is a graduate of the Kennedy School of Government at Harvard University.

Nancy has been the recipient of many agency awards including the Commissioner's Citation, the agency's highest and most distinguished award. In 2010, Nancy received the Presidential Rank Award of Meritorious Executive. Her work and achievements consistently demonstrate professional excellence, exceptional leadership, integrity, and commitment to public service.