

## MEMORANDUM

To: Social Security Advisory Board  
Subject: Biography of Michelle King, Acting Assistant Deputy Commissioner for Budget, Finance, Quality, and Management (BFQM), SSA  
Date: May 15, 2015

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Michelle King became the Acting Assistant Deputy Commissioner for Budget, Finance, Quality, and Management (BFQM) in May 2015. In this role, Michelle shares responsibility with the Deputy Commissioner and Chief Financial Officer for providing executive leadership for the following agency programs and operations: acquisition and grants; anti-fraud programs; budget; financial policy and operations; facilities and supply management; media management; quality improvement; quality review; records management and audit liaison; and security and emergency preparedness. Michelle also shares accountability for an over \$940 billion program budget and an over \$11 billion administrative budget.

Prior to her current appointment, Michelle was the Acting Associate Commissioner for Anti-Fraud Programs. In this role, Michelle provided executive oversight and accountability for SSA's anti-fraud initiatives. Michelle was responsible for implementing the agency's anti-fraud framework, providing a comprehensive approach to agency fraud detection and prevention, and aligning agency efforts with industry standards.

Michelle has held various leadership positions within the agency including Associate Commissioner for the Office of Income Security Programs in the Office of Retirement and Disability Policy and in the Office of Public Service and Operations Support in the Office of Operations; and Deputy Associate Commissioner for the Office of Budget in BFQM.

Michelle was hired by SSA as a bilingual Claims Representative in 1994 and worked in the Sterling, Illinois field office until 1998. She then served at SSA headquarters as a Program/Management Analyst formulating and executing Operations budgets, where she subsequently advanced to the positions of Supervisory Management Analyst, Senior Budget Advisor, and Director of the Division of Resource and Management Information in the Office of Operations. Michelle served on assignment as the Acting Deputy Associate Commissioner for Regional Operations (ARC-MOS) in the Kansas City Region. In 2007, Michelle was appointed to the Senior Executive Service as the Deputy Associate Commissioner of Public Service and Operations Support. Michelle was the lead Executive for the **Ready Retirement** initiative from 2007 – 2009 developing the agency's online retirement, disability, and Medicare application, iClaim. The **Ready Retirement** initiative also focused on educating the public about filing for benefits and policy simplification.

Michelle earned her Masters of Public Administration (MPA) from Northern Illinois University in 1997 with a concentration in Public Policy and Organizational Development. She graduated cum laude with a dual BA in Political Science and Public Administration from Augustana College in Rock Island, Illinois in 1993 and earned a minor in Speech Communications.

Michelle also has an Executive Leadership certificate from American University, and she is a graduate of the Federal Executive Institute's (FEI) Leadership in a Democratic Society program.