

MEMORANDUM

To: Social Security Advisory Board
Subject: Biography of Arthur Spencer
Date: February 11, 2015

In 1973, Art began his career with the Virginia Disability Determination Services (DDS), the State Agency adjudicating Social Security disability claims for Virginia. He received a series of promotions, including line and QA supervisor; led all statewide training; and for seven years was the Regional Director in Roanoke, Virginia, leading DDS operations for the southwest quadrant of the State. In 1993 he was selected to be the Director of the Delaware DDS; in 1994 was a Disability Program Administrator in the Philadelphia Region and in 1995 became the Director of the New Jersey DDS, where he served for seven years. Beginning in 2002, he was with the Office of Disability Programs in Central Office, focusing on the development and interpretation of disability policy, primarily non-medical and evaluation policies and procedures. He led the development of the Request for Program Consultation (RPC) process, a new way to resolve questions and disagreements on complex disability issues nationwide. In July 2008, Art was selected for SSA's Senior Executive Service (SES) development program. His first assignment was within the Office of Disability Systems, coordinating the development tasks for the Disability Claims Processing system, and his second assignment took him to the San Francisco region where he led operations for six Teleservice Centers. Between June 2010 and January, 2014, Art was the Associate Commissioner for the Office of Disability Policy responsible for the nation's Social Security's disability policy. Art has a BS degree from Virginia Commonwealth University and the MPA from Virginia Tech and is a member of the National Academy of Social Insurance. Now retired, Art makes stained glass windows, plays with grandchildren, plays the guitar and continues to be involved in Disability program issues.